



Welcome to the 2026 Grand Design RV Regional Rally Season!

On behalf of all the Wagonmasters, we are excited for this year and looking forward to meeting many new GDRV family members at the various rallies held throughout the United States and Canada in 2026!

We would like to share with you how the Grand Design RV Service Response Team (SRT) participate in the various Rallies in the **U.S.** (Unfortunately, Canadian law does not allow our SRT team to perform work in the country. However, an SRT is still present to answer questions and provide guidance!)

There is an SRT presence at each U.S. Rally. Their function is to perform the following work **ONLY**:

- Recalls
- Emergency Repairs (examples would be a water leak, or slide malfunction)
- Safety concerns (examples would be propane or electrical)

The Wagonmaster and/or Grand Design SRT **does not** have the capacity to accept additional service requests (including warranty work) at Regional Rallies.

The SRT does have a formal Tech Talk with all attendees as well as several times during the Rally for personal interactions at their Service Trailer where they answer questions and provide guidance! Details will be in your Rally Schedule.

If you have service needs, warranty concerns or questions, please contact the Grand Design RV Customer Service Team at 574-825-9679. You can also order parts from Grand Design RV using this same phone contact.

As a reminder, you are encouraged to reach out to your selling dealer, or your local dealer.

Wishing you a GRAND Rally experience!

Connie

Connie S.Begly
Director of Regional Rallies